

## Open-Ended Questions for Locating Information

Some of the questions below are closed-ended and some are open-ended. Read through them to see how patients are most likely to respond.

**Closed-ended question:** Do you know where \_\_\_ lives?

**Response:** Yes.

**Open-ended question:** What is the address where \_\_\_ is living right now?

**More helpful response:** 14th and Main Street.

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**Closed-ended question:** Do you have the phone number where she may be reached?

**Response:** I don't know.

**Open-ended question:** What is a phone number where she may be reached?

**More helpful response:** 232-2233.

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**Closed-ended question:** Can you tell me where he works?

**Response:** Maybe.

**Open-ended question:** What's the name of the place where he works?

**More helpful response:** George's Diner.

Check out the following examples of more open-ended questions for gathering locating information:

- "What is his cell phone?"
- "When is the best time to reach him/her?"
- "In what Internet chat room did you meet?"
- "At what clubs or places does s/he usually hang out?"
- "What is his/her email address?"
- "Who can get a message to this person?"
- "Where else could I find them/contact them?"
- "How do I get there? Give me directions."
- "What are the main cross streets?"
- "What are the landmarks?"
- "Which side of the street is it on?"
- "Where on the block is it?"
- "Which building in the complex?"
- "Which floor do they live on?"
- "What does the house look like?"